

CASE STUDY

ARCA 

+ infor

**Provides the largest selection
of cash handling devices of
any manufacturer in the world.**

Company Profile

Since 1998, their cash automation technologies have delivered undeniable value to financial institutions and retail businesses by saving them time and money. They work with customers all over the world to understand their cash problems and they trust us to deliver the right solution for their needs.

With corporate headquarters in North Carolina, Arca has worldwide offices in Italy, France, and the UK with customers in more than 50 countries.

Solutions simplify and secure money transactions in banks, retail stores and self-service kiosks.

- Presence in over 50 countries
- HQ in Mebane, North Carolina, USA
- Founded in 1998
- Acquired CTS group, Italy

Business Challenge

- Multiple 3rd party systems
- Limited availability of consolidated financial reports
- No visibility of real time operational metrics.
- Current systems unable to scale with business expansion

Infor Solution



Infor CloudSuite Industrial Machinery

Infor is implementing CloudSuite Industrial Machinery in support of 210 users in US & Italy.

Provides out-of-the box consolidated reporting, customer service, spare parts support and service contracts planning.

Additional 200 Infor Ming.le users for enterprise collaboration.

Why Infor?

Infor provided superior business functionality when compared with SAP by Design. The solution allowed ArcaT-ech to optimize business processes, supply chain visibility and collaboration across different locations. Infor demonstrated a pro-active approach by Infor to understand ARCA business requirements, globally. AWS provided a superior platform in support of Infor.