

Custom Plastic Specialties, Inc.

Established in 1993 in Erie, Pennsylvania, Custom Plastic Specialties, Inc. prints unique promotional products for each of its customers.

The company sells its products through distributors only, not to the general public.

Business Challenges

- Streamline the process from purchase requisition to customer order fulfillment
- Ensure product quality while meeting customer deadlines
- Upgrade old legacy DOS system with latest technology

Why Infor?

Automate and manage key business processes such as inventory forecasting while minimizing error-prone manual steps

Document and capture critical business processes in order to boost productivity



Benefits Achieved

- Significantly cut the time it takes to process orders
- Provided production with more time to meet quality requirements and complete all orders—for 24-hour rush, 3-day rush, and 5-day standard orders
- Realized fast time to value, further improving ROI using the Infor EPAK training package for current and future employees